



ATDP ACCREDITATION

ATDP accreditation is required for members of ex-service organisations who provide **information, options** and/or **advice** about accessing entitlements, benefits and services.

Any activities that do not involve providing information, options and/or advice—such as driving, hospital and home visits, social activities, domestic assistance and home maintenance—do not require ATDP accreditation.

Which activities require ATDP accreditation?

Activity	YES	NO
Prepare and/or lodge liability, compensation and income support claims	✓	
Prepare requests for review of DVA decisions	✓	
Prepare appeals for review by the Veterans' Review Board or the Administrative Appeals Tribunal	✓	
Provide information and/or advice about health, housing, transport, household assistance, education schemes, and other government or community services and benefits	✓	
Provide advice and information about government services for transitioning from the military to civilian life	✓	
Provide information and referrals for medical, financial, legal and police matters	✓	
Provide information and referrals for funeral arrangements and bereavement assistance	✓	
Visits to home, hospital and aged care facilities that do not include the provision of information or advice		✓
Services such as driving, shopping trips, domestic assistance, child care and home maintenance		✓
Administration, such as for ESO clubs, offices and day clubs		✓
Organising and conducting social, family and sporting activities		✓
Providing professional services on behalf of an ESO that require non-ATDP qualifications, such as counselling and sports coaching		✓
Providing or administering services and support on behalf of the ESO, such as financial support, scholarships, accommodation, welfare checks and mentoring children		✓
Training or instruction on behalf of the ESO, such as cooking, craft, gardening, and home and car maintenance		✓