



ANNUAL REPORT

JULY 2021 – JUNE 2022



THE
oasis
TOWNSVILLE

Transition | Connection | Integration

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PHILOSOPHY

Our philosophy is simple and is derived from the experience of [Operation COMPASS](#) (the National Suicide Prevention Trial for Veterans and their families which commenced in Townsville in 2017 and is continued by The Oasis Townsville as a program).

It is the philosophy for happiness first articulated by 18th Century German philosopher Immanuel Kant but has been used in various forms by many others since.

Our formula is:

*Happiness is pretty simple:
someone to love,
something to do, and
something to look forward to.*

We provide all three of these at our Homebase in Oonoonba.

There are of course many other services needed by the veteran community. We offer these too, through a referral service, par excellence. We have the best database (we call Chilli) of who does what and to what standard in Townsville to ensure we can offer to members of the veteran community an insight to where to go for specific services.

This comes from our philosophy of not attempting to provide those services that are being provide well by others in Townsville. We have identified the organisations that provide the best service for the veteran community. For

example, we have Alliance Rehab providing full wrap-around wellbeing support from within our facility at Homebase on a schedule and frequency that suits our clients.

And we refer our clients to everything from GPs to gyms to meet specific criteria. For example, we only refer clients to GPs that process DVA claims directly to DVA; or to gyms that are run by veterans or have specific veteran programs.



Our Oasis Programs

The Oasis Townsville comprises three core programs:

A **Connections Program** that maximises the use of our purpose-built Homebase for the Veteran Community in Townsville. We have many activities being conducted at the facility, some we conduct ourselves, but most are conducted by organisations, groups and individuals serving the veteran community. They are all just looking for a great venue that supports them doing what they love to do among friends. All usage of space is free for groups that can demonstrate they have a significant number of members of the Veteran community participating.

An **Education and Employment Program** that seeks to place members of the Veteran community into meaningful work. We aim to support veteran community clients to start a business and be self-employed or gain meaningful employment working in a business that will support them, especially in the early stages after transition. Finding meaningful work could also be as simple as a finding a volunteer role or a place in a connections program. We specialise in bringing together beneficial offerings from government, education institutions, industry peak bodies and businesses to support the employment objective.

A **Plans Development Program** that assists all members of the Veteran community to better prepare for their future. Life is full of unexpected events, most of which can be better dealt with if a some thought has gone into a few 'what-ifs'. Whether transitioning from the ADF into civilian life or working through the issues associated with other likely or possible life-changing events, spending a little time with members of the veteran community who have some experience of these events, supported by appropriate skills, can ensure best possible preparations. Then when events occur or opportunities knock, the best thought through decisions can be made.



VISION

A thriving, respected, vibrant, and well supported Veteran community enhancing the economic and social prosperity of Townsville.



MISSION

The Oasis Townsville is to provide a 'single front door' for all members of the serving and ex-serving veteran community in Townsville, including families, to transition, connect and integrate into the Townsville Community.

GOALS

An environment that is Veteran and family-friendly, welcoming, facilitating social connections and a feeling of personal safety.
A service that facilitates comprehensive access by the Veteran community (including families) to services that support the 10 Human Needs.
An experience that is rewarding, meaningful and enjoyable for all staff.
A culture that supports Veterans supporting Veterans and the pursuit of good ideas to do this better.



CHAIR'S REPORT

The **Veteran landscape** has changed significantly in the last 12 months. Leading on from the acceptance by the Government of some of the recommendations of the Productivity Commission Report of 2019 and the Report by the Interim Commissioner for Defence and Veteran Suicide Prevention in 2021 was the commencement of the Royal Commission into Defence and Veteran Suicide. In mid-2022, the Royal Commission sat in Townsville and soon after produced its interim report.



In addition to the actions that flowed from these reports, the Government committed to an additional 10 Veteran and Family Hubs (previously known as Veteran wellbeing centres). Of significance for Townsville also in this period were the initial results of the Australian Bureau of Statistics (ABS) survey confirming Townsville as Australia's biggest garrison city with a Veteran (either serving or ex-serving) residing in one in six households. To cap it all off, we had our first full year of operation at our new purpose-built Homebase in Oonoonba.

The Organisation has settled significantly over the past 12 months. We have established three programs under a Service Delivery Operations Team with a new Manager which allows the GM to focus on her role. From my perspective this appointment and arrangement significantly reduces the risk of too great a dependence on one person. The GM now has two subordinates capable of stepping up and the two senior managers have team members able to fill their role also. The concept of Team Oasis nurtured by the GM has integrated employees and volunteers very well. I have also been impressed by the performance of the Board which is now well established with an excellent mix of appropriate skills.

As noted above, this year has been the year for consolidating **Service Delivery Operations**. We have confirmed our philosophies of not doing anything that can be done better in the civil community and our focussing on connections, jobs, and plans. We are now confident we are very close to how to execute our mission best. The three programs have seen the appointment of specific Team Oasis coordinators and members.



This has led to many lessons derived from a better appreciation of what is required and what we can best achieve; and better coordination between the three programs. The key lessons have been: 1. Appreciating the demographic seeking to utilise Homebase. 2. Establishing the best way to assure the level of wellbeing of clients before we engage them in our three programs. 3. Gaining an appreciation for how we manage the three programs to best effect with the most efficient use of our resources.

The **Connections Program** has gone from strength to strength. We started slowly at the beginning of this reporting year, not long after moving into our new Homebase. We are now seeing over 1000 members each month of the Veteran community utilise the facility for activities that they conduct for themselves. At last count, we had a range of over 50 different activities conducted throughout the year. And the number keeps growing as members of the Veteran community see opportunity to teach, learn, and socialise in an activity that interests all of them.

We have crept up on how to best execute our **Education and Employment Program**. There are many players in this space from Right Management to RSL Queensland to various recruitment and labour-hire organisations. We have also found other organisations that have a stake in education, skilling, training, and placement, many of which have schemes and funds trying to help. We are setting in place an arrangement that brings all the above together in a project sense and makes the entire proposition of obtaining a job or starting a business much more practical and effective. The support of many working toward the same goal is proving far more effective than each agency seeking to help in their own stovepipe. We have some way to go to perfect this approach, but we are on the right track.

The biggest development in our service delivery is the creation of the **Plans Program**. What we were calling our Wellbeing Program has significantly changed to a focus on supporting the establishment of plans for veterans and their families while allowing professionals to raise the level of wellbeing to the point where our three programs can be effective. We are now trialling a service being provided by Alliance Rehabilitation which is proving to be very effective. They have all the necessary allied health professionals to support an individual attaining a level of wellbeing where the services we can deliver in support of them are effective. This is very much in-line with the philosophy of only doing those things that we can do best. We have also had significant success in outsourcing legal support which is a Queensland Government trial being conducted from The Oasis Townsville. And recently we began a service for free financial counselling to help those that may need some help getting their finances in order. Between these three operating from QBE Hut, for referrals from the Plans Program, we look to be close to having the right formula to best support the Veteran community.



A future development for the Plans Program is captured in **Operation NAVIGATOR**, for which we are

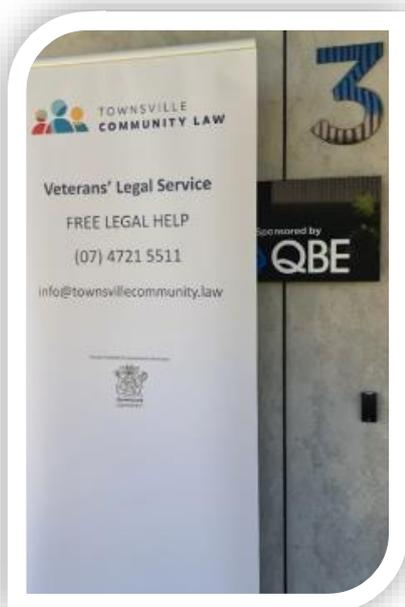
waiting for the funds committed to during the Federal election by the ALP, now Government. It will pilot a planning effort to support all current serving soldiers, sailors and aviators who are posted into Townsville on their first posting after having completed ab initio training. We have all stakeholders onside and strong support from ADF in Townsville. It will take three years of work to ensure we establish a capability that is not only suitable for Townsville but can be replicated around Australia at the soon-to-be 16 Veteran and Family Hubs. The most heartening thing to occur has been the exponential increase in the number of serving Veterans who have recognised the need to prepare for transition and have become clients of The Oasis Townsville for support in preparing for their inevitable transition. They are individuals who have no immediate intent to leave the ADF but are smart enough to recognise that "time spent in reconnaissance is seldom wasted".



While service delivery has been a key focus, the operations of The Oasis Townsville continue to be underpinned by **Operation COMPASS**. This last 12 months has been focussed on preparing toolkits and lessons for uptake by ESOs who are keen to support the elimination of suicide in the Veteran community and for the DVA Veteran and Family Hub Network. There have also been activities to support the upstream efforts of not-for-profits and ESOs that have members of the Veteran community as beneficiaries, to better manage their strategic plans and base their grant writing efforts on those plans. #CheckYourMates has also seen significant traction achieved both in ADF and in the ex-serving Veteran community. We also provided significant support to the Royal Commission when it sat in Townsville, including hosting the commissioners for a private visit of our Homebase. Operation COMPASS will ensure that all that has been learnt in the last five years will be transferred to anyone and any organisation keen to learn and support suicide prevention in the Veteran community.

We have learnt much about the complexities of **volunteering**. While we have a strong core of volunteers doing a wide range of jobs, we recognise there are many more who would like to be part of our operation but for whom availability to offer service is not always compatible with the requirements of The Oasis Townsville. We think we have produced a cunning plan for a Friends of The Oasis concept and will put it into place over the next six months.

Dirty Boots Cafe is central to our operation as a Homebase for the Veteran community. The café was operated by Kremmer Kafe Pty Ltd for the first 12 months until Peta and Glenn Kremmer decided to call it a day. The first year took significant effort to get the new café rolling and we are very grateful to Peta and Glenn for their efforts, and we wish them well in the future. Since their departure we have bought the café management directly under the GM and applied many of the lessons of the first 12 months and it is on track to get to the next level of close support to the mission of The Oasis Townsville.



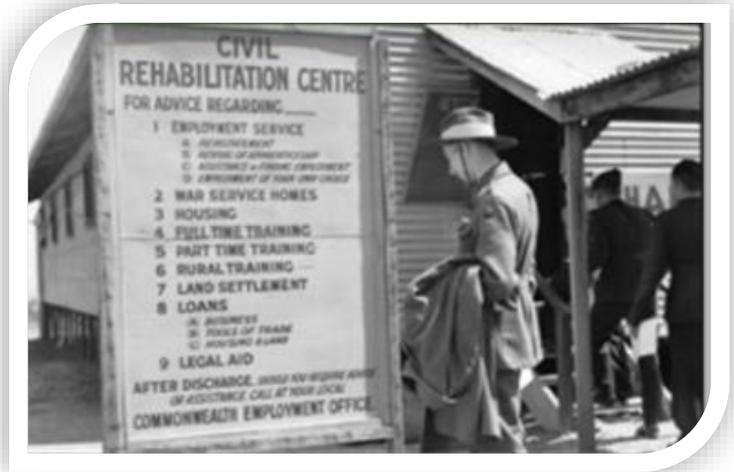
The **past year** has seen some significant highlights. After finding our feet in the new facility we conducted a Grand Launch which was a great success. We have supported BrothersNBooks with two book fairs at which thousands of book fans bought thousands of books. We held a ceremony to name one of the Peewee Huts after World War II Veteran Lil Somers who at 101 years old unveiled the plaque herself in front of over 30 of her descendants. We have also held handcraft markets which show the great craft and hobby skills of the Veteran and local community.

This year we have embarked on a comprehensive **evaluation** of our operations to ensure we are doing all we can with the resources we have to best support the Veteran community. The first of these is a quantitative evaluation by Zed Management Consulting sponsored by DVA that will help us better understand the value for money of our activities, in particular, measurement of outcomes utilising the Australia Social Values Bank. The



second is a qualitative study by CQU. Both are well underway and will yield results and potential adjustments to operations in the new year.

We have created two support organisations: The Veterans Business Alliance (**VBA**) and the Veteran Community Integration Advisory Committee (**VCIAC**). These groups harness the goodwill in Townsville to see a strong and vibrant Veteran community. The VBA is an alliance of businesses that appreciate the support Veterans and partners need to 'soft-land' into the workplace while they find their best employment. The VCIAC is an advisory body to the GM made up of representatives of the most prominent organisations in Townsville that have as a significant part of their mission support to the Veteran community. Both are in their infancy but already showing strong signs of immense value to The Oasis Townsville in being better able to support our community.



Since we began over four years ago, we have had very strong support from the ADF in Townsville and from the business community. That support started from the top with the generous time and effort afforded to us by Commander 3rd Brigade, Brigadier Kahlil Fegan, DSC as our Patron. He has personally been instrumental in ensuring all veterans both serving and ex-serving are aware of the services and importance of the mission of The Oasis Townsville. We are particularly grateful to 4 Regiment for their dedication to supporting our efforts. The leadership and soldiers of 4 Regiment have ensured our activities have never been wanting for a workforce that can make big things happen. We have been financially supported by many businesses, all of which are listed on our Supporters Page in this Annual Report and on our website. Most significantly, we are very grateful for the support from the Queensland Government for the lease of Homebase and funding of our Employment Program; the ongoing support of Northern Queensland Primary Health Limited for funding of the Connections Program; QBE for starting off the PeeWee Hut sponsoring, the funds from which greatly assist in providing the lubrication for the entire operation; the Department of Veterans Affairs which has partially funded our advocacy program and the soon to be built roof over the outdoor assistance dog training facility.

Two businesses deserve special mention. The first is our longest serving partner and supporter, Cubic Defence Australia, for believing in us from the start and being with us financially and in strong moral support since the very beginning and remaining strongly by our side. The second is Lamberts Fresh Produce who has adopted us as charity of choice and with whom we have worked to not just raise funds but to demonstrate the value the Veteran community brings to Townsville's community.



Chair - John Caligari AO, DSC

We have come a long way in the last 12 months and set a very firm foundation for supporting the veteran community in Townsville whether that is just providing a safe and respectful place to meet and have a coffee, to connect with mates and colleagues doing something everyone enjoys, or to find the best services for veterans and their families in Townsville. We are not resting on our laurels.

GENERAL MANAGER'S REPORT

It has been an amazing 12 months and I couldn't be prouder to lead such an amazing organisation, which I couldn't do without the inspirational guidance, leadership and support from John Caligari and the Board.

I am also supported by an amazing team. Being an organisation with a mix of both paid employees and volunteers, I identified very early that I wanted to ensure they both felt equally important and valued, hence the terminology Team Oasis and Oasis Team Member was born. All Team Oasis has and continues to contribute to the outstanding organisation that is The Oasis Townsville.

The move into the new facility and opening to the public in June 2021 was an exciting step for an organisation that had been years in development. We wanted to ensure when setting up the facility that it felt like a real Homebase for everyone. We added many great features to the facility over the last 12

months with green walls in the main building, ping pong table, foosball table and a chess set. There is a kids corner suitable for all ages. We have added tables and chairs under the BBQ area and encourage all to utilize the BBQs for events or even just for a quick cook up with a small group. It's a great area to connect and chat with likeminded people.

Like any new building it hasn't gone without its challenges the facility is implemented with a Business Management System that allows for use of the facility after hours which was a very important feature, however it has proven to be temperamental, and

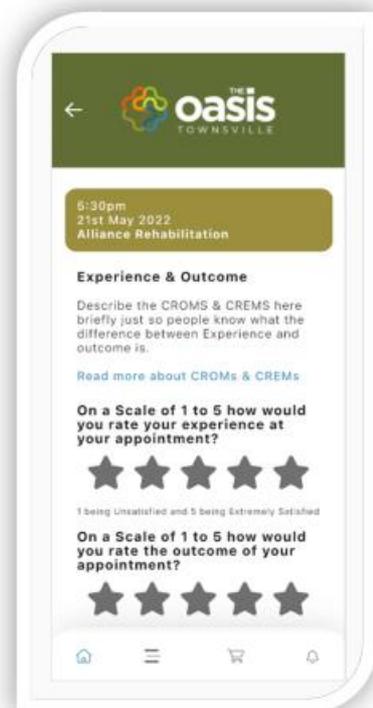
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appreciate your patience and understanding when it hasn't quite worked after hours as required. We are currently reviewing this system and seeing what options are available to ensure we can provide a seamless building usage service.

A key focus over the last 12 months was the implementation of the KPI Infographic. This took effect and saw the first public release of how we are performing in February 2022, which is released monthly. This is very important to demonstrate the incredible work and outcomes Team Oasis is achieving on a daily basis. Like any tracking of key performance indicators, we will continue to refine what this looks like to ensure we can capture and demonstrate to the wider community the incredible work The Oasis Townsville is doing.

Another similar priority was the creation of CROMS (client recorded outcome measures) and CREMS (client recorded experience measures). This has been built into The Oasis App through a grant received from the Morris Foundation. This has been under development for some time and is finally ready for implementation in the Service Deliver Team. We are very keen to ensure we capture the service and experience received, so we can promote the best services available in Townsville.



The Oasis Townsville comprises three core programs all of which have been through growth and change over the last 12 months, as we better understand the needs of the Veteran community. The Employment and Education Program has seen some changes in team members but for reasons that have only improved and supported those team members in their own lives. I will always ensure the program is operational and continuing to provide support in employment and education which can play an integral part, in changing lives. The program continues to grow and connect with key organisations in Townsville, to ensure we provide the Veteran community with all the relevant information and services available.



The Veterans Business Alliance (VBA) which sits under this program continues to go from strength to strength as we have developed and refined the membership. If you are employer wanting to become a part of this network, please refer to our website.

January 2022 saw the commencement of the Connections Coordinator and the growth of our connection's activities at Homebase. Connections which is the core of what The Oasis is about continues to go from strength to strength with some amazing activities. The Connections Coordinator is a Veteran himself and has ensured the activities conducted provide the connections all those seek and need. We are always keen for new ideas.

The program which underwent the biggest change was what was called the Wellbeing Program. After a strategic review and feedback received the Wellbeing Program evolved into what is now called the Plans Program. The Plans Program more effectively aligns with our vision and mission and the move into Operation Navigator, which is about developing plans for individuals and families for their future. To better support wellbeing needs of our veteran community, we have partnered with Alliance Rehab, which provides a full wrap around service and is operating out of Homebase on a fortnightly basis. The service is proving to be very valuable. We do always offer the services of other organisation as it is the Veteran's choice and control over who they wish to receive support from.

All 3 programs now sit under what is called Service Delivery, which has recently seen the appointment of a Service Delivery Operations Manager. This appointment has allowed me to be able to focus on the bigger picture and ensure The Oasis Townsville is an organisation that continues to strive towards exceeding the expectations and needs of the Veteran community.

Finally, I would like to say a very big thank you to all our sponsors and donors no matter how big or small every contribution made assists The Oasis in achieving its mission and ensuring the Veteran community is well supported in all aspects of their journey. We are always looking for more sponsors and donors, please make contact if you would like to provide a donation and or sponsorship.



General Manager - Angie Barsby

KEY TEAM OASIS PERSONNEL

Our Patron
Brigadier Kahlil Fegan, DSC



The Board



John Caligari
 (Chair)



David Kippin



Barbie Keller



Lucia Taylor



Matt Lyons



Tony Jones

Management



Angie Barsby
 General Manager



Leith Milton
 Centre Operations
 Manager



Andrew Bligh
 Service Delivery
 Operations Manager



Erin Donnelly
 Volunteer Coordinator



Nathan Mark
 Compliance Officer

Veteran Community Integration Advisory Committee (VCIAC)

Angie Barsby
 General Manager
 VCIAC Chair
 The Oasis Townsville

Andrew Bligh
 Service Delivery Manager
 The Oasis Townsville

Linda Bone
 Assistant Director Transition Operations
 ADF Transitions Centre (Lavarack)

Michelle Higgins
 Client Service Manager
 Department of Veterans Affairs (Townsville Office)

Gary Pope
 Senior Chaplain
 HQ 3rd Brigade

Hayley Golledge
 Program Manager Townsville Private Clinic Aurora
 Health

Amanda Delacy
 CEO/Director of Clinical Services
 Aurora Townsville & Mackay

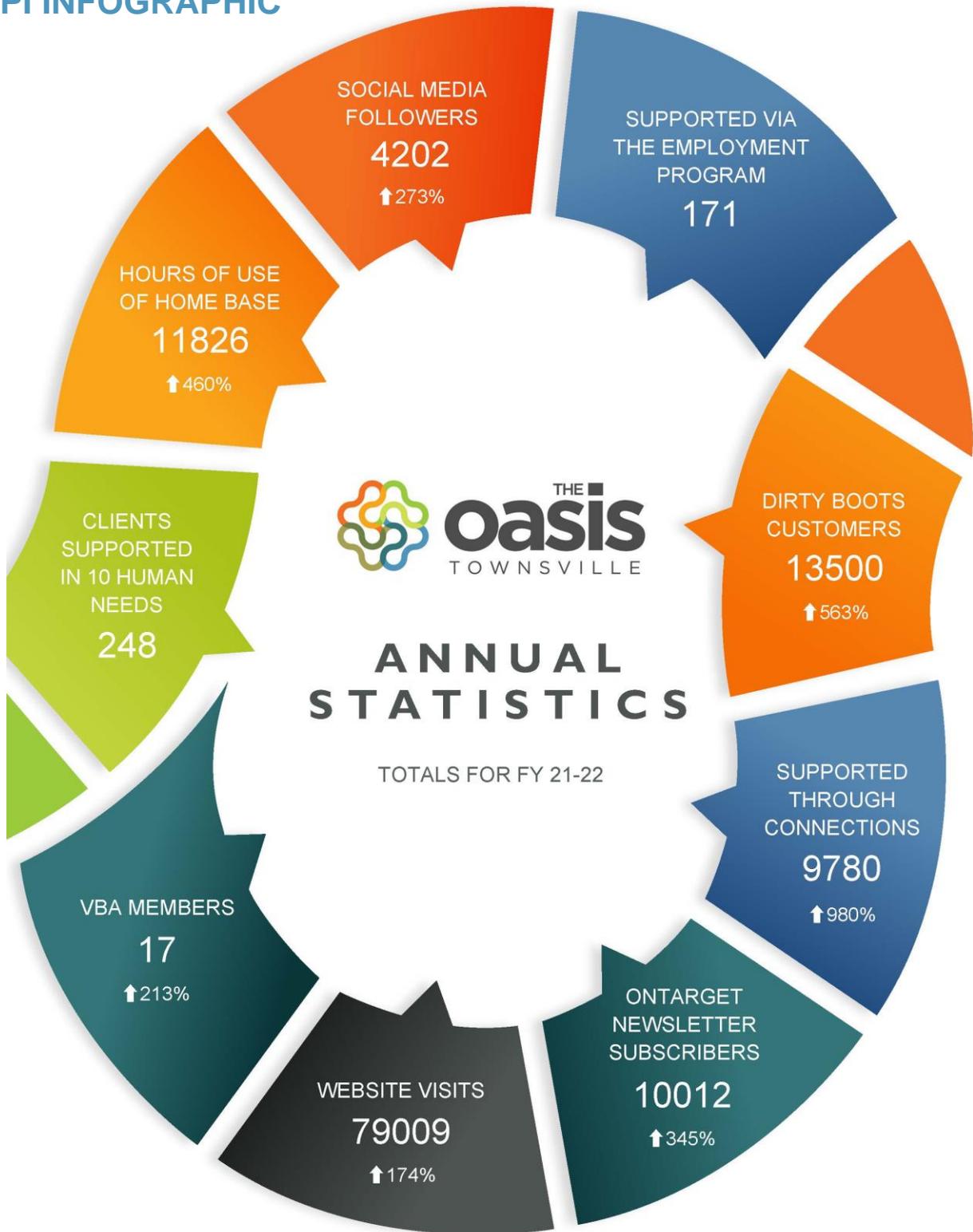
Andrea van Grinsven
 Managing Director / CEO
 Alliance Rehab

Renee Wren
 Client Coordinator
 Alliance Rehab

Karen Green
 Acting Regional Director
 Open Arms

Chantelle Williams
 NQ Representative
 Defence Families Australia

KPI INFOGRAPHIC



↑ % demonstrates an increase over the year. ↓ % demonstrates a decrease over the year

SERVICE DELIVERY OPERATIONS

The Service Delivery Operational outcomes for the year continue to build and support the core mission of The Oasis and deliver a commitment to the Veteran community which supports and enables attainment of personal outcomes, interconnection, kinship and equanimity.

The core programs that the team delivers to the community are-

- Connections Program - a range of social opportunities for Veterans to connect to, and with each other
- Employment & Education Program - Referrals, self-employment, training / education and RPL linkages and Veterans Business Alliance
- Plans Development Program - individual skill gap analysis, referrals to appropriate service providers/ programs, individual capacity development and continuum planning (individual and family).

Connections Program

The connections program continues to adapt and grow as the need of the Veteran changes. Guided by the Veterans themselves, the team diligently work to reinvigorate the offerings on a quarterly basis whilst remaining robust enough to take advantage of opportunities as they arise. This ability to quickly respond to a meaningful community opportunity is the lynch pin to keeping the program from becoming sedimentary or stagnant. The team gain direction from a range of community information systems and take advice from the intake planning team on trends and ideas from the clients themselves.

In the previous twelve months the Connections team has delivered hundreds of opportunities for Veterans to experience a range of events that offer a consistent theme of social connection and identity. Thousands of Veterans and community members have come together across the delivery of these events which have included yoga, diving, sewing, golf, art/ craft, war gaming etc.



The Connections team delivers the fortnightly Banjo's Breakfast which is proving to be an excellent entry point for hesitant or apprehensive/ nervous Veterans to

connect to other citizens of their community. In this environment Veterans can relax and be welcomed by the people who attend, and the Oasis Community to share their own story and become more familiar with the offerings of Homebase, its staff, and the site's amenities. This often proves an ideal avenue to trial and overcome any apprehension that connection to the site may bring them personally and support them to understand and embrace the safe and welcoming aspect which is unique to the service on offer to them.

The Connections Team can often be found in the community supporting Veteran fundraising, community events and causes close to the heart of the service / Veteran in the form of the purposely built BBQ trailer. This has been welcomed by over 50 community groups and activities in the period. This eye-catching vehicle is the perfect opportunity to be seen, stimulate conversations pertinent to the Veteran community whilst supporting The Oasis to contribute to the Townsville community. The trailer has been supported greatly by Lamberts Produce and other businesses to enable this opportunity to demonstrate our commitment to the local community.

Employment and Education Program

The Employment Program continues to grow throughout the 12-month period. Interest from the Veteran community is growing, and engagement is expected to continue to increase as knowledge of our programs increases.

Throughout the first year the program has continued to gain traction in the Veteran community which has been managed by the growth and development of the internal processes to professionalise our team’s approach. Within the team we utilise the expertise of a dedicated Employment Coordinator to

compliment the planning team activities. The employment program sees many referrals of Veterans seeking meaningful employment, with many of these connections resulting in Veterans and family members securing a casual, part-time or full-time job. The Oasis Townsville is connecting with new local business at a rate of 1-2 new contacts per week to create new opportunities for Veterans.

Of the total number of clients who come to The Oasis seeking support, almost 25% of



these enquiries pertain to the attainment of employment in some guise. In the 12-month period the team have worked with Veterans to actively support them to fill the critical human need for suitable education and skills, and the provision of a sufficient income for both them and their family.

The Oasis Townsville’s Employment Program continues to increase activity and participate in local and state initiatives focused on skilling Veterans and creating different employment pathways. Currently engaging with local industry and state government



representatives, to create a program with a focus on digitally upskilling Veterans, to meet future job growth sectors. This is still in planning stages, however discussions around cyber security and multimedia industries are a couple of the proposed areas of focus.

This has resulted in clients being upskilled to be involved and employed in emerging markets such as drone piloting for survey, geological and mining exploration companies. The first intake saw 7 potential pilots begin the course with 5 expected to gain a qualification in a market crying out for competently trained operators.



Recently the employment and training program has increasingly begun to reach out to RTOs, tertiary and business-based training organisations to look at both training opportunities and recognition of prior learning pathways for Veterans. Currently in place is an MOU with CQ University and informal connections with Australian Catholic University, James Cook University, Flinders University and Learning and Development Solutions (Sydney). The primary focus is to give Veterans an opportunity to map current competencies and training qualifications gained both when in service and in transition. It is anticipated that through the linkages with these education providers that recognition of military training, experience, skills, knowledge, and attitudes may in turn provide ex-serving ADF Veterans with Australian nationally recognised qualifications within the Australian Qualifications Framework.

We are additionally engaging with business to facilitate information sessions so that Veterans and family members can come and talk with different sectors about career options and programs on offer for career paths outside of defence.

This particular model is continuously being reviewed and

developed to best suit needs and via feedback from the Veteran community.

The employment coordinator continues to receive a consistent number each week of clients seeking input into the development of the soft and hard skills to enable potential employers to offer employment. Most of these inquiries are being funnelled into the developing membership of the Veterans Business Alliance.



Planning Program

The planning space continues to be one of the pillars of the operations of the service delivery team. The level of enquiry continues to rise as the confidence and appreciation of the unique support on offer reverberates around the Veteran community. It is common that a day on site welcomes over a dozen Veterans seeking input on matters as diverse as legal standing, claims, social connection, employment and assistance to map out what “a good life” might look like to them.

The team continues to offer high-quality planning and support options to assist the Veteran to make sense of what lies ahead post discharge. Supporting the individual to prepare, manage and safeguard their future

aspirations and goals which in turn enables them to mitigate the ambiguity from their own, and their family’s lives to enable increased mental and family cohesiveness.

The planning team members take time to unpack the issues presented by each person who comes to Homebase seeking our input. It's this individualised and person-centred approach that is so impactful to the individual, their family and the people who informally support them. In the past twelve months the planning team members have been able to support many Veterans to unpack the areas of their lives which could be enhanced and thrust forward to enable them to move onto the next stage of their careers. The view of the team is based around the delivery of capacity-building support that enables resilience and increased levels of self-determination which sets an individual up to take charge of their own future.

The understanding of the diverse range of Homebase support available continues to grow among both the current serving, transitioning and the ex-serving veterans and their families in the region. An interesting trend is the emergence of several service requests each week from mobile Veterans who live in other hub areas dropping in to take advantage of the expertise of the current planning team at Homebase. This trend allows us to continue to showcase the

best practice methodology on site which enables visitors to take away additional knowledge back to their own areas for dissemination.



VETERANS BUSINESS ALLIANCE

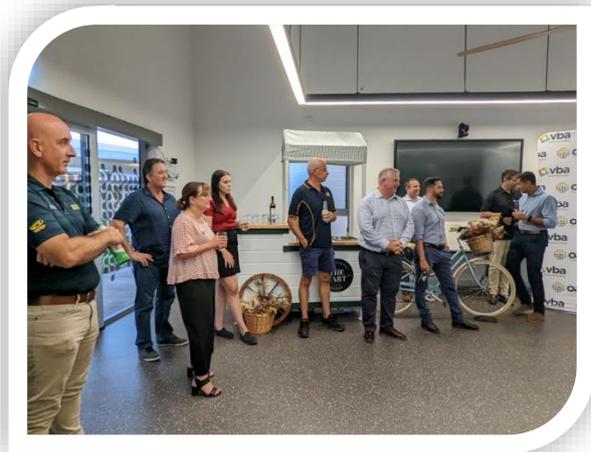
A small group of veterans who owned or operated businesses in Townsville got together in 2021 to form The Veterans Business Alliance (VBA). The intent was to form an alliance of Townsville's Veteran-smart businesses that have an interest in harnessing the value of Veterans in supporting the economic prosperity of Townsville and the region.

Employers who are members of the VBA:

- appreciate the value of Veterans working for them,
- want to support Veterans to transition into civilian employment, and
- want to help other employers appreciate the benefits.

A Charter was developed, and the best approach was assessed as having representatives of businesses sign a pledge. The Pledge was subsequently developed, and the first formal meeting of the VBA was held in February 2022.

The number of members of the VBA have doubled since the first meeting. We started off as an invitation only organisation and have developed an excellent culture of camaraderie and focus on the mission. We have recently opened membership to anyone who understands and supports our mission and is prepared to sign the Pledge.



We are very grateful to the Queensland Government (Department of Premier and Cabinet and the Assistant Minister for Veterans) for the support in forming this Alliance and supporting our employment program.



Good News Stories

One

A serving veteran presented at The Oasis Townsville in July as a walk in, they had a friend recommend our program. The client at the time was isolated, they were in the process of medically discharging and were not attending work due to injuries. The veteran was seeking support by way of referral to an assistance dog program and connections programs. This veteran is now an active member in the community and is engaging in a volunteer role. We also connected them with an assistance dog program and has recently received a learner jacket for their assistance dog.

Two

An ex-serving veteran presented at The Oasis Townsville and was very emotional, spending the majority of the first appointment in tears. The client had significant mental health issues due to their time in service. Our client was successfully linked with social supports including the Mosaic Group and the Sewing Group. Over time the client and our coach worked to link with peer support assistance, organised food and other essential items from a local charity, found support to access the NDIS and discussed the status of DVA claims. When the client first came to The Oasis, they explained that they avoided going to the shops due to the crowds and in general found going into the community stressful and difficult. The client now regularly attends social gatherings in the community (such as Reeling Veterans), has diminished mental health concerns and we have been able to put in place DVA and other health supports.

Three

A veteran attended their first initial appointment after several attempts to engage our service. The client was very quiet and reserved at the beginning. As the initial interview progressed the client became more open and relaxed as they identified we were genuinely here to help, and they felt safe. As a result of the way our staff engaged with this client, the client feels it is a safe space, calm and quiet and is now coming in regularly and taking part in numerous activities.

Four

An ex-serving veteran presented to an appointment in a bad mental state. The client was already linked in with a comprehensive mental health team but couldn't get in for another appointment with their psychologist until the end of the following week. So, they were referred to Head to Health. When the follow up was complete, the client advised the service was very helpful and intended to go back the following Thursday for another appointment. The Head to Health service was great for a client in that situation, where they clearly needed more comprehensive support immediately, but was technically linked with services already. All of this was facilitated by our coaches and a plan for the future management was worked on together.



OPERATION COMPASS



Operation COMPASS was funded by the Department of Health for a fifth year from January 2022. In its final year we prepared to pass on all we have learnt to all who are engaged in reducing suicide in the veteran community.

The key activities have been:

Resource Package for the Wider Veteran Community

We are working on a suite of 3 resources.

- The first is a Report we launched with the Black Dog Institute. This provided opening guidance to the learnings of the trial, the principles for Veteran suicide prevention and

recommendations for policy and commissioning bodies nationally. The launch was exceptionally well attended locally and all over Australia by video.

- The second is a toolkit for the Veteran and Family Hubs and the ESO/VSO Network. The toolkit will utilize the lessons learned from the four years of the trial activity and will provide a “how to guide”.
- And the third is a Toolbox for the civilian community to better support the Veteran population. It will further unpack the Operation Compass principles for suicide prevention in templates.



Grants Program

The end of 2021 saw the conclusion of a 3-year scheme to provide financial assistance to the Veteran community especially lead by ESOs/VSOs. More than 20 Veteran Support Organisations have been assisted through this training, which included diverse groups such as civilian lead Lions/ Rotary (local and interstate) service clubs to Veterans start-up businesses/social enterprises and unique organisations such a Veterans Motorcycle Clubs and Maritime Warriors (Gold Coast based) led by SAS and Navy Veterans.



In 2022, this program morphed into an innovative program to support groups develop strategies that in turn supported grant writing. This approach is not dissimilar to the philosophy of teaching a village to fish rather than just give them fish.

#CheckYourMates Campaign

Ove the year we again conducted the now widely known and respected #CheckYourMates Campaign.

We conducted several of events at the times we have learnt the message is most needed. We ran a series of events over Christmas and over the ANZAC period. This latter event was a highlight with dozens of BBQs being sponsored and hundreds of veterans both serving and ex-serving attending.

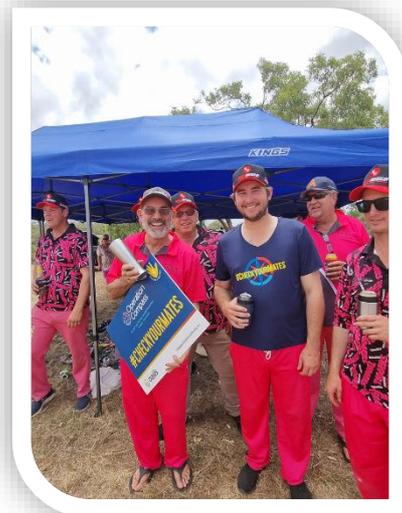
In collaboration with Lamberts Produce, vouchers for peer organised BBQs were offered to the Veteran & defence community. These BBQs resulted in rewarding but unexpected outcomes with Veterans using this as an opportunity to revisit old friendships cut off by COVID. Connect – Yarn – Motivate became real to many.



Support to the Royal Commission & Policy Reform

Apart from our own representations and submissions to the Royal Commission based on our Operation COMPASS experience over five years, we played an important role in supporting members of the Veteran community to engage with the Royal Commission. Some of our efforts included:

- Working with other organisations to develop submissions, including NQPHN, Mindframe, NACCHO, SPA and Mental Health Australia.
- Collaborating with Defence and Veterans legal service (Legal Aid National Alliance)
- Supporting Veterans with a lived experience to make submissions to the RC.



VOLUNTEERING PROGRAM

The last twelve months have proven to be a remarkably busy but enjoyable period for the Team Oasis Volunteers. After settling into our new facility, our volunteers have been involved in a range of roles in both supporting and initiating activities. On the 9 Sep 21 the team welcomed a new Volunteer Coordinator. The team was then involved in the highly successful Grand Launch by staffing stands and answering questions from the public. Prior to the break for Christmas, Team Oasis celebrated International Volunteers Day with a nice cake and a speech, from our General Manager, which included complimentary words about our volunteers.



After a restful break our volunteers were back to work processing volunteer applications and planning for the next six months. The reorganisation of The Oasis saw our volunteer effort placed in the Support Program. Of interest was the initial discussion of 'The Friends of the Oasis' concept. The concept continues to be refined and captures volunteers who can provide support to defined events or projects rather than an ongoing commitment.

In May of this year the highly anticipated National Volunteers Week was organised by Volunteering North Queensland. Several of our volunteers attended the conference and dinner where many impressed with their dance moves! The highlight, for The Oasis, was the recognition of our Volunteer Coordinator, Erin Donnelly, as one of the top 30 volunteers in North Queensland. A great achievement for our hardworking and much appreciated team member. Congratulations Erin. The Oasis also recognised National Volunteer's Week, on the 19 May 22, with an event that identified long serving volunteers and awarded well received gift bags.



The ongoing interest in volunteering at The Oasis has continued. This last year we have had over 50 applications from a variety of folk offering their time to help The Oasis meet its mission and build our capacity. We have reached a point where our applications far outweigh the jobs available.

'The Friends of the Oasis' program will capture people's interest and register them to receive correspondence and potential tasks.

We currently have 27 volunteers on board performing a variety of tasks with 18 new faces starting during this reporting period. Our volunteer base remains flexible and productive. The overwhelming sentiment of our volunteers is that they want to positively contribute to the wellbeing of our Veterans. Our volunteers are appreciated by all.



DIRTY BOOTS CAFÉ

Dirty Boots Café continues to provide a place of connection and is an integral part of The Oasis Townsville. The café is open to everyone, not just the Veteran community.

The Café has supported many groups and events over the past year through catering or just grabbing a brew and sitting in the amazing surrounds of the gardens and magnificent rain trees, cooled by the beautiful breeze that goes through the area every day.

Some of the key events the café has supported have been the Veteran Business Alliance monthly gathering, Banjos BBQ Breakfasts, the 1st Anniversary of The Oasis, International Volunteer Week and a number of different ADF units who utilise Homebase for their activities.

With a change in management, a Café Manager now reports directly to the General Manager, it will undertake several other changes from a new menu to a totally new vibe.



All proceeds raised from Dirty Boots Cafe, go straight back to The Oasis Townsville so we can provide activities for Veterans and their families.

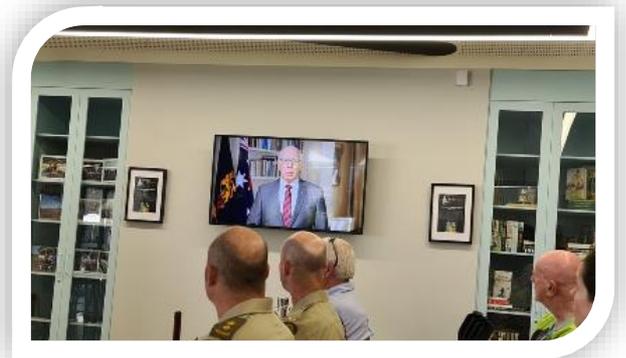
We have also launched our very own Coffee called EKO (Early Knock Off) which is a blend locally roasted by Dominion, purchasing this coffee assists in supporting the Veteran Community through The Oasis Townsville. The coffee is available for purchase at Dirty Boots Café. We are hoping to many of the ADF units regimental institutes will take it up and support us.

Thank you for supporting this Veteran owned business that supports the Veteran community through The Oasis Townsville

TIMELINE

July 2021

- 3rd Operation COMPASS Community Grants Round launched
- Commander 3Bde conducted Commanders Update Brief at Homebase
- Federal and Queensland Ministers for Veterans Affairs visited
- The Oasis Townsville presented to the newly formed Townsville Jobs Board
- QBE Sponsorship of PeeWee Hut 3 Ceremony conducted
- Video call from the Governor General and Mrs Hurley to members of Team Oasis



August 2021

- Initial Meeting of the Veteran Community Integration Advisory Committee
- Initial concept meeting for Operation NAVIGATOR
- Lamberts Produce adopted The Oasis Townsville as charity of choice and held their annual event to fundraise
- MOU with CQU signed
- Queensland Department of Premier and Cabinet signed a contract for The Oasis Townsville to conduct the Employment Program



September 2021

- Operation COMPASS *Chalk about Mental Health* conducted at Homebase
- The Oasis smartphone app launched

October 2021

- Grand Launch of The Oasis Townsville
- Morris Foundation Grant to pursue client outcomes and experiences measure
- Professional Introduction and Background video launched

November 2021

- Village Community Christmas Fair held at Homebase
- Townsville's Coolest Bookfair conducted at Homebase by BrothersNBooks
- #CheckYourMates Campaign relaunched for Christmas Period
- CQU Evaluation Team commenced planning



December 2021

Queensland Minister for Communities visited

Jan 2022

- Dedicated Connections Coordinator appointed
- Alliance Rehabilitation partnership initiated as wellbeing provider to The Oasis Townsville

February 2022

- Veterans Business Alliance met for the first time
- Team Oasis consultations on COVID requirements conducted and COVID Policy approved by Board
- Briefing for all ADF Unit Welfare Officers in Townsville



March 2022

- Preparations for Royal Commission into Defence and Veteran Suicide
- Grant Preparation Workshops began
- Queensland Government pilot for Veteran community legal service commenced operations at Homebase
- Strategic Planning Day by the Board resulted in reconfiguration of entire program with Service Delivery focus

April 2022

- Performance measure collection was formalised
- Operation COMPASS 'Coffee and Banjo' Breakfasts on off-pay Fridays commenced
- Oasis App significantly upgraded
- Shadow Minister for Veterans Affairs announces ALP commitment to Operation NAVIGATOR



May 2022

- Connections activities attendance hit more than 1000 veteran community members per month
- First attempt to bring all elements involved in securing successful employment was conducted with several Veteran going on to secure employment

Jun 2022

- Royal Commission supported and a special visit to Homebase by Commissioners was conducted
- Black Dog Institute and The Oasis Townsville launched the Operation COMPASS Report
- Anniversary Open Day was conducted
- The third Employment Project was launched – Digitisation Capability and Skilling
- Counterpoint and Phorm won the Architects Awards for design of Homebase



A FEW SIGNIFICANT ACTIVITIES

Lamberts Cook-off

2021 saw significant commitment from the team at Lamberts Fresh Produce Aitkenvale. To celebrate their 120th Birthday they embarked on a week-long fundraising drive for The Oasis, where they hosted BBQs, donated \$1 from every pineapple sold, held meat tray raffles, competitions and collected donations. The Lamberts team effort resulted in a donation of \$14,425 presented to The Oasis Townsville.

2022 saw the relationship with Lamberts reignited with Lamberts coming on board and a co-sponsor contributing vouchers for 10 Veteran community lead gatherings, participating in our ANZAC22 #CheckYourMates BBQ challenge.

In June Lamberts celebrated their 80th Anniversary in Townsville and put on Meat Eat & Mingle Event at their site. The event judged "OUT SMOKE THE BUTCHER" & "BBQ STEAK OUT" cooking challenge, with many community teams entering including some well-known NQ Cowboys favourites competing or judging.



We were proud to have volunteers representing The Oasis alongside our friends from 4 Regiment, who joined the day at 2am and left at 10pm in support of The Oasis Townsville. These amazing soldiers not only competed in the cook off, but also competed in the smoking challenges and assisted the event with traffic control among other tasks that popped up at short notice.



Lamberts planned for about 300 to attend the event but had over 3000. Throughout the event information about The Oasis was shared. We also had our new Oasis BBQ trailer present, which also provided food for the event. Another outstanding Lamberts event which raised money for The Oasis Townsville.

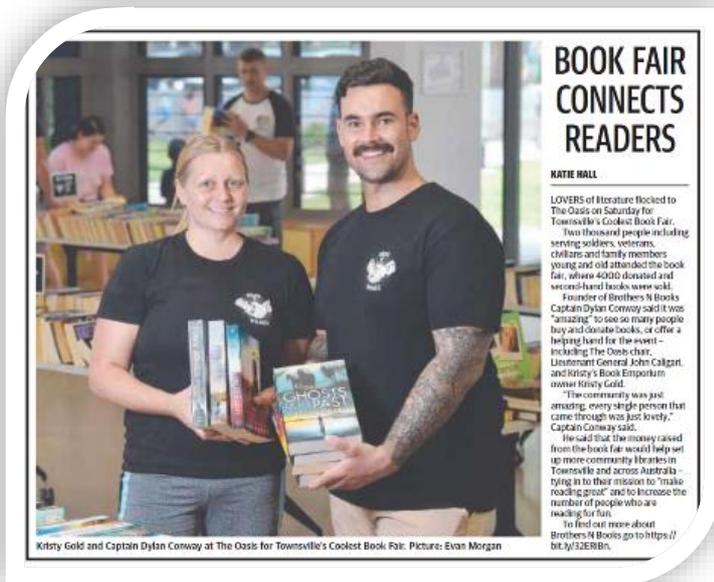
We wish to give a heartfelt thanks to Lamberts Fresh Produce owners Michael and Christine Burge and the staff and customers for their considerable and ongoing support of The Oasis Townsville.



Townsville's Coolest Book Fair

November 2021 saw the inaugural BrothersNBooks led Book Fair at The Oasis Townsville Homebase, with some 3000+ members of the public over the course a the day. Feedback - "It was great to see so many people from our community here, I watched so many people enjoying themselves, creating connections plus we also had Veterans discovering our centre for the first time and inquiring about what we do - Mission achieved."

Some 7,000 books were donated, often with Veterans sending them in the mail from as far away as Perth. The day ended with some 4,000+ books sold and all walks of life meeting and engaging over the love of books. The event was so successful the book fair returned in 2022 with a large return crowd engaging once again not just for the books but committed to the cause and the power of storytelling.



BOOK FAIR CONNECTS READERS

KATIE HALL

LOVERS of literature flocked to The Oasis on Saturday for Townsville's Coolest Book Fair. Two thousand people including serving soldiers, veterans, civilians and family members young and old attended the book fair, where 4000 donated and second-hand books were sold.

Founder of Brothers N Books Captain Dylan Conway said it was "amazing" to see so many people buy and donate books, or offer a helping hand for the event - including The Oasis chair, Lieutenant General John Callgan, and Kristy's Book Emporium owner Kristy Gold.

"The community was just amazing, every single person that came through was just lovely," Captain Conway said.

He said that the money raised from the book fair would help set up more community libraries in Townsville and across Australia - by in to their mission to "make reading great" and to increase the number of people who are reading for fun.

To find out more about Brothers N Books go to <https://bit.ly/3252836>.

Kristy Gold and Captain Dylan Conway at The Oasis for Townsville's Coolest Book Fair. Picture: Evan Morgan

BrothersNBooks relationship with The Oasis Townsville began with the setup of a Library exchange, hosting book fairs at Homebase, and sponsoring via the Operation COMPASS community grants scheme. From the inaugural Homebase BrothersNBooks library there are now 13 libraries in the community around Australia and the number is growing. BrothersNBooks has been on radio interviews and in the Townsville Bulletin, including the key face of the vision for the #CheckYourMates Campaign.

The Operation COMPASS community grant allowed BrothersNBooks to reach more than 10,000 Veterans (serving and ex-serving) and first responders. It was vital in allowing the organisation to raise \$64,500 dollars for a Veteran's charity and expanded its readathon challenge.

Operation COMPASS Grant money also supported

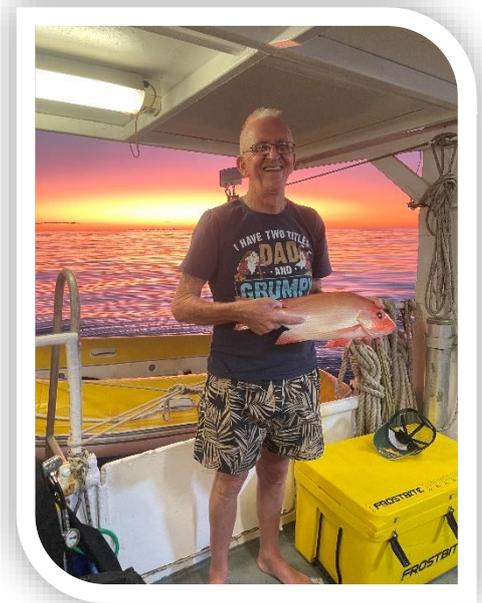
the organisation as it has continued to expand beyond a book exchange or a closed book club. BrothersNBooks has now become the largest following on Instagram for Australian Veteran charities and communities especially in the target group of young Veterans. The project identified an unidentified need which targeted and supported people at home, injured or isolated, that there are activities and pass times to conduct without the requirement of a physical get together. It has truly aligned with the mission of The Oasis Townsville and Operation COMPASS.



Oasis Scuba Diving Expedition

The scuba diving activity, which was delivered by a Veteran business – Remote Area Dive, Townville. The course not only provided each participant with an Open Water Dive certificate but also was a great team building exercise, introducing Veterans to a new hobby, while bonding together and strengthening social connections, loyalty and the feeling of responsibility towards teammates.

ATTENDANCE – SCUBA ACTIVITY		
14 Veterans	5 Female	9 Male
Age	Youngest 21	Oldest 48
Status	9 Ex-ADF	5 Current ADF



The best way to describe this activity is to line it up against the 10 Human Needs of the Veteran community, which were solidly covered by this activity:

Good Mental Health

Good Mental Health was achieved by - participant feedback *“I would like to pass on my sincere thanks for the opportunity to attend last weekend’s three-day scuba diving certification. Since discharge I have struggled with my mental health and an activity like this is not one that I would normally attend. With some encouragement from my wife, in truth she completed the expression of interest for me without my knowledge and I am so glad she did. Although, I did have some anxieties about attending, it turned out to be an amazing experience.”*

Good Physical Health

This was a demanding physical activity that our participants in ways that helped building resilience via stamina and engaging with their personal vulnerabilities. Participant Feedback *“One of the instructors made the point that “all the noise that is going on in your head and life is completely forgotten once under water”. And that line rang true for me; it was such a relaxing and enjoyable experience that I will be continuing with diving.”*

Strong Social Connections

Due to the cross section of participants, it brought bonds about with often strangers or the uncommon. Participant Feedback: *“A great experience, fantastic opportunity to meet and talk with members of the defence community. I think the shared experience on board the boat and under the water, without the distraction of technology really helps break down barriers and allows people to really get to know each other. It was great opportunity for some genuine social interaction.”*



Suitable Education and Skills

Not only was the activity coordinated with a Veteran lead business, but you also received a dive certificate. Participant Feedback: *“The choice of using Remote Area Dive is a great fit. Being a Veteran owned business who employs Veterans made the three days relaxed and enjoyable. Having lived through similar experiences as the students. RAD staff were able to tailor the learning to meet our limitations”*

SUPPORTERS

Diamond



Emerald



Sapphire



Ruby



Opal

Grill'd
Woolworths Fairfield Central
Woollam Constructions
Australia Post

Magnetic Island RSL
Last Man Stands.com
Baskets of Delight Townsville
Queensland Member for Mundingburra – Les Walker

Partners



The Oasis Townsville Limited

ABN: 53624166196

Financial Statements

For the Year Ended 30 June 2022

The Oasis Townsville Limited

ABN: 53624166196

Contents

For the Year Ended 30 June 2022

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The Oasis Townsville Limited 2022

ABN: 53624166196

Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2022

	2022	2021
	\$	\$
Revenue		
Contracts	1,872,215	844,148
Donations Received	39,303	17,979
Grants	32,738	16,418
Sponsorship	70,482	8,000
ATO Cash Boost	-	(10,000)
Other Income	31,143	-
Total Revenue	2,045,881	876,545
Expenditure		
Accounting fees	11,723	9,485
Advertising	150,170	87,017
Cleaning	87,809	10,264
Computer Expenses	-	12,797
Consultancy Fees	-	2,681
Consumables	38,179	7,140
Equipment Expenses	-	11,418
Employee benefits expense	1,183,424	314,799
Engagement events	85,438	175,446
Finance Costs	231	112
Freight and cartage	-	398
Legal fees	(82)	582
Insurance	12,105	8,115
Magazines & subscriptions	27,077	11,297
Motor vehicle expenses	-	5,126
Minor capital items (less than 10k)	125,429	135,254
Repairs and maintenance	60,425	9,013
Other expenses	50,887	14,384
Other direct service costs	-	4,199
Oncost - training and development	41,121	19,401
Staff amenities	7,195	2,890
Storage costs	692	2,695
Training	-	28,531
Travel, Accomodation and Food	7,538	11,855
Uniforms	2,081	1,019
Volunteer recognition	-	1,175
Total Expenditure	1,891,442	887,093
Surplus (deficit) for the year	154,439	(10,548)

The accompanying notes form part of these financial statements.

The Oasis Townsville Limited 2022

ABN: 53624166196

Statement of Financial Position As At 30 June 2022

	Note	2022 \$	2021 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents		552,028	361,406
Trade and other receivables		2,425	3,400
TOTAL CURRENT ASSETS		554,453	364,806
TOTAL ASSETS		554,453	364,806
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	3	75,520	180,113
Provisions for annual leave		38,016	21,495
Contract liability		123,280	-
TOTAL CURRENT LIABILITIES		236,816	201,608
TOTAL LIABILITIES		236,816	201,608
NET ASSETS		317,637	163,198
EQUITY			
Retained earnings		163,198	173,746
Surplus/(deficit) for the year		154,439	(10,548)
TOTAL EQUITY		317,637	163,198

The accompanying notes form part of these financial statements.

The Oasis Townsville Limited 2022

ABN: 53624166196

Statement of Changes in Equity For the Year Ended 30 June 2022

2022

	Retained Earnings	Total
	\$	\$
Balance at 1 July 2021	163,198	163,198
Surplus for the year	154,439	154,439
Balance at 30 June 2022	317,637	317,637

2021

	Retained Earnings	Total
	\$	\$
Balance at 1 July 2020	173,746	173,746
Deficit for the year	(10,548)	(10,548)
Balance at 30 June 2021	163,198	163,198

The accompanying notes form part of these financial statements.

The Oasis Townsville Limited 2022

ABN: 53624166196

Statement of Cash Flows For the Year Ended 30 June 2022

	2022	2021
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	2,046,856	878,364
Payments to suppliers and employees	<u>(1,856,235)</u>	<u>(692,238)</u>
Net cash provided by/(used in) operating activities	<u>190,621</u>	<u>186,126</u>
CASH FLOWS FROM FINANCING ACTIVITIES:		
Net increase/(decrease) in cash and cash equivalents held	190,621	186,126
Cash and cash equivalents at beginning of year	<u>361,407</u>	<u>175,280</u>
Cash and cash equivalents at end of financial year	<u><u>552,028</u></u>	<u><u>361,406</u></u>

The accompanying notes form part of these financial statements.

The Oasis Townsville Limited 2022

ABN: 53624166196

Notes to the Financial Statements For the Year Ended 30 June 2022

The financial report covers The Oasis Townsville Limited as an individual entity. The Oasis Townsville Limited is a not-for-profit Company, registered and domiciled in Australia.

The principal activities of the Company for the year ended 30 June 2022 were to provide support services to veterans and their families in their transition journey and integration into the Townsville community.

The functional and presentation currency of The Oasis Townsville Limited is Australian dollars.

Comparatives are consistent with prior years, unless otherwise stated.

1 Basis of Preparation

In the Directors opinion, the Association is not a reporting entity since there are unlikely to exist users of the financial statements who are not able to command the preparation of reports tailored so as to satisfy specifically all of their information needs. These special purpose financial statements have been prepared to meet the reporting requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The Directors have determined that the accounting policies adopted are appropriate to meet the needs of members.

The financial statements have been prepared in accordance with the recognition and measurement requirements of the Australian Accounting Standards and Accounting Interpretations, and the disclosure requirements of AASB 101 *Presentation of Financial Statements*, AASB 107 *Statement of Cash Flows*, AASB 108 *Accounting Policies, Changes in Accounting Estimates and Errors* and AASB 1054 *Australian Additional Disclosures*.

Historical cost convention

The financial statements have been prepared under the historical cost convention.

Significant accounting policies adopted in the preparation of these financial statements are presented below and are consistent with prior reporting periods unless otherwise stated.

2 Significant Accounting Policies

(a) Income Tax

The Association is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

(b) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payable are stated inclusive of GST.

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

Notes to the Financial Statements

For the Year Ended 30 June 2022

2 Significant Accounting Policies

(c) Revenue and other income

Revenue is recognised at an amount that reflects the consideration to which the Company is expected to be entitled in exchange for transferring goods or services to a customer. For each contract with a customer, the Company recognises revenue when or as each performance obligation is satisfied in a manner that depicts the transfer to the customer of the goods or services promised.

Revenue from contracts with customers

The core principle of AASB 15 is that revenue is recognised on a basis that reflects the transfer of promised goods or services to customers at an amount that reflects the consideration the Association expects to receive in exchange for those goods or services. Revenue is recognised by applying a five-step model as follows:

1. Identify the contract with the customer.
2. Identify the performance obligations.
3. Determine the transaction price.
4. Allocate the transaction price to the performance obligations.
5. Recognise revenue as and when control of the performance obligations is transferred.

Generally the timing of the payment for sale of goods and rendering of services corresponds closely to the timing of satisfaction of the performance obligations, however where there is a difference, it will result in the recognition of a receivable, contract asset or contract liability.

None of the revenue streams of the Association have any significant financing terms as there is less than 12 months between receipt of funds and satisfaction of performance obligations.

Donations

Donations and bequests are recognised as revenue when received.

(d) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand and deposits held at call with financial institutions.

The Oasis Townsville Limited 2022

ABN: 53624166196

Notes to the Financial Statements For the Year Ended 30 June 2022

3 Trade and Other Payables

	2022	2021
	\$	\$
Trade creditors	8,176	157,662
GST payable	9,607	-
Accrued wages payable	24,119	-
PAYG withholding payable	27,106	18,388
Superannuation payable	6,511	4,063
Bank square balance	1	-
	<u>75,520</u>	<u>180,113</u>

Trade and other payables are unsecured, non-interest bearing and are normally settled within 30 days. The carrying value of trade and other payables is considered a reasonable approximation of fair value due to the short-term nature of the balances.

4 Contingencies

In the opinion of those charged with governance, the Association did not have any contingencies at 30 June 2022 (30 June 2021: None).

5 Commitments

In the opinion of those charged with governance, the Association did not have any commitments at 30 June 2022 (30 June 2021: None).

6 Events after the reporting period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Association, the results of those operations or the state of affairs of the Association in future financial years.

7 Statutory Information

The registered office and principal place of business of the company is:

The Oasis Townsville Limited
Cnr Darter and Colvin Streets
The Village
OONOONBA QLD 4811

The Oasis Townsville Limited

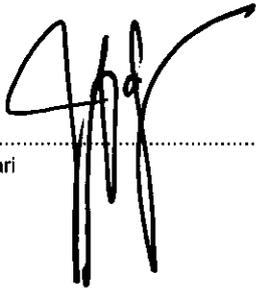
ABN: 53624166196

Directors' Declaration

The directors' declare that in the directors' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013* .

Chairman 

John Caligari

Dated this 23 day of September 2022

Independent Auditor's Report to the Members of The Oasis Townsville Limited

Opinion

We have audited the special purpose financial report of The Oasis Townsville Limited (the Company), which comprises the statement of financial position as at 30 June 2022, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Company has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the Company's financial position as at 30 June 2021 and of its financial performance and cash flows for the year then ended; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the directors' financial reporting responsibilities under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of the Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the needs of the members. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability of the Company to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Independent Auditor's Report to the Members of The Oasis Townsville Limited (cont.)

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by those charged with governance.
- Conclude on the appropriateness of those charged with governance's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of the auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during the audit.

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Donna Sinanian
Partner

Townsville,23.. / ...09.... / 2022.